



## Scan to Folder Setup Tool for SMB Readme

### Supported Environment

**OS:** Windows 7, Windows 8.1, Windows 10

**Languages:** English, Japanese, German, Italian, Spanish, French, Portuguese, Chinese (Simplified), Chinese (Traditional), Dutch, Korean, Russian, Arabic, Czech, Danish, Finnish, Greek, Hebrew, Hungarian, Norwegian, Polish, Portuguese (Portugal), Romanian, Swedish, Turkish, Catalan, Thai, Vietnamese

### Supported Models

All multi-function printers with the Scan to Folder feature.

*Note: One touch key setup feature is only available for selected models only.*

### Limitations and Restrictions

**Known Issue:** When creating an address for scanning, the default port will be set to 445.

**Details:** This value should not be changed.

**Known Issue:** Unable to retrieve address book contact password from MFP.

**Details:** Contact password cannot be retrieved from the MFP due to security reason.

**Known Issue:** 2 bytes character for a folder name cannot be set on certain models.

**Solutions:** Use 1 byte character for a folder name to add address entry.

**Known Issue:** For some models, the Address Book can be edited even when editing restrictions are applied to the Address Book in the MFP settings.

**Details:** As part of the SNMP specification, SNMP always responds even if editing restrictions are applied. (For some models, edit restrictions will properly restrict modification of Address book)

**Known Issue:** When using a local user account for share folder access and the same username also exists as a domain account, credentials will be verified as domain account first and then local account if an authentication failure occurs.

**Solution:** Account credentials can be stated more explicitly by using UPN or SAM account format to better differentiate what is the intended user.

**Known Issue:** In case Scan to folder tool is running as a different user other than login user, user name field could be empty.

**Solutions:** Manually enter user name and password.

**Known Issue:** When providing credentials for a remote share location, only user accounts shared by current system and remote location can be used. Local user accounts for remote machine are unsupported.

**Solutions:** Provide domain credential or user credential from current system that will authenticate with remote system.